

Clopay® Commercial Product Limited Warranty

Models 520, 520S

For a period of ten (10) years from the date of the purchase of your door, if a door section rusts through due to the paint finish cracking, checking or peeling (losing adhesion), as verified upon inspection by persons authorized by Clopay, we will replace or otherwise restore (at our option) any such defective door sections.

In addition, for a period of one (1) year from the date of your purchase of your door, we will repair or replace (at our option) any door section, parts or hardware that is defective in material or workmanship.

We will pay all labor and materials costs associated with any repair work described above, however, labor costs associated with the removal and reinstallation of any repaired sections and the installation of replacement sections will be your responsibility.

This warranty extends to and benefits only the original purchaser of the door and to normal usage when the door has been installed and maintained in accordance with the manufacturer's instructions.

Our warranty does not cover these items:

WE WILL NOT PAY FOR ANY DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, CAUSED BY OR RESULTING FROM A DEFECTIVE DOOR SECTION, PARTS OR HARDWARE. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

Our warranty shall not extend to or cover deterioration due to rust resulting from damage to the door section finish caused by fire, other accident or casualty, vandalism, radiation, harmful fumes or foreign substances in the atmosphere, or occurring as a result of any physical damage after the door left our factory, or failure to provide reasonable, necessary and proper maintenance. Nor shall our warranty extend to or cover any damages or claims with respect to any products that in any way or degree have been altered, processed, misused or improperly handled or installed.

If your door does not conform to this warranty, notify us in writing at the following address promptly after discovery of the defect: Clopay Building Products Company, 8585 Duke Blvd, Mason OH 45040.

WE MAKE NO OTHER WARRANTIES, REPRESENTATIONS, OR COVENANTS, EXPRESS OR IMPLIED, WITH RESPECT TO THIS PRODUCT, AS TO ANY MATTER WHATSOEVER, EXCEPT FOR ANY "IMPLIED WARRANTY" AS THAT TERM IS DEFINED IN THE MAGNUSON-MOSS WARRANTY-FEDERAL TRADE COMMISSION IMPROVEMENT ACT, SUCH IMPLIED WARRANTIES TO BE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

KEEP THIS DOCUMENT FOR YOUR RECORDS – DO NOT REMIT

Door Model _____

Installation Company _____

Address _____

City _____ State _____ Zip _____

Date of Purchase _____



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Clopay® Commercial Product Limited Warranty

Models 524, 524S, 524V

For a period of ten (10) years from the date of the purchase of your door, if a door section rusts through due to the paint finish cracking, checking or peeling (losing adhesion), as verified upon inspection by persons authorized by Clopay, we will replace or otherwise restore (at our option) any such defective door sections.

In addition, for a period of one (1) year from the date of your purchase of your door, we will repair or replace (at our option) any door section, parts or hardware that is defective in material or workmanship.

We will pay all labor and materials costs associated with any repair work described above, however, labor costs associated with the removal and reinstallation of any repaired sections and the installation of replacement sections will be your responsibility.

This warranty extends to and benefits only the original purchaser of the door and to normal usage when the door has been installed and maintained in accordance with the manufacturer's instructions.

Our warranty does not cover these items:

WE WILL NOT PAY FOR ANY DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, CAUSED BY OR RESULTING FROM A DEFECTIVE DOOR SECTION, PARTS OR HARDWARE. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

Our warranty shall not extend to or cover deterioration due to rust resulting from damage to the door section finish caused by fire, other accident or casualty, vandalism, radiation, harmful fumes or foreign substances in the atmosphere, or occurring as a result of any physical damage after the door left our factory, or failure to provide reasonable, necessary and proper maintenance. Nor shall our warranty extend to or cover any damages or claims with respect to any products that in any way or degree have been altered, processed, misused or improperly handled or installed.

If your door does not conform to this warranty, notify us in writing at the following address promptly after discovery of the defect: Clopay Building Products Company, 8585 Duke Blvd, Mason OH 45040.

WE MAKE NO OTHER WARRANTIES, REPRESENTATIONS, OR COVENANTS, EXPRESS OR IMPLIED, WITH RESPECT TO THIS PRODUCT, AS TO ANY MATTER WHATSOEVER, EXCEPT FOR ANY "IMPLIED WARRANTY" AS THAT TERM IS DEFINED IN THE MAGNUSON-MOSS WARRANTY-FEDERAL TRADE COMMISSION IMPROVEMENT ACT, SUCH IMPLIED WARRANTIES TO BE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE.

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Door Model _____

Installation Company _____

Address _____

City _____ State _____ Zip _____

Date of Purchase _____



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Clopay® Commercial Product Limited Warranty

Models 525, 525S, 525V

For a period of ten (10) years from the date of the purchase of your door, if a door section rusts through due to the paint finish cracking, checking or peeling (losing adhesion), as verified upon inspection by persons authorized by Clopay, we will replace or otherwise restore (at our option) any such defective door sections.

In addition, for a period of one (1) year from the date of your purchase of your door, we will repair or replace (at our option) any door section, parts or hardware that is defective in material or workmanship.

We will pay all labor and materials costs associated with any repair work described above, however, labor costs associated with the removal and reinstallation of any repaired sections and the installation of replacement sections will be your responsibility.

This warranty extends to and benefits only the original purchaser of the door and to normal usage when the door has been installed and maintained in accordance with the manufacturer's instructions.

Our warranty does not cover these items:

WE WILL NOT PAY FOR ANY DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, CAUSED BY OR RESULTING FROM A DEFECTIVE DOOR SECTION, PARTS OR HARDWARE. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

Our warranty shall not extend to or cover deterioration due to rust resulting from damage to the door section finish caused by fire, other accident or casualty, vandalism, radiation, harmful fumes or foreign substances in the atmosphere, or occurring as a result of any physical damage after the door left our factory, or failure to provide reasonable, necessary and proper maintenance. Nor shall our warranty extend to or cover any damages or claims with respect to any products that in any way or degree have been altered, processed, misused or improperly handled or installed.

If your door does not conform to this warranty, notify us in writing at the following address promptly after discovery of the defect: Clopay Building Products Company, 8585 Duke Blvd, Mason OH 45040.

WE MAKE NO OTHER WARRANTIES, REPRESENTATIONS, OR COVENANTS, EXPRESS OR IMPLIED, WITH RESPECT TO THIS PRODUCT, AS TO ANY MATTER WHATSOEVER, EXCEPT FOR ANY "IMPLIED WARRANTY" AS THAT TERM IS DEFINED IN THE MAGNUSON-MOSS WARRANTY-FEDERAL TRADE COMMISSION IMPROVEMENT ACT, SUCH IMPLIED WARRANTIES TO BE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE.

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Installation Company _____

Address _____

City _____ State _____ Zip _____

Date of Purchase _____



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Clopay® Commercial Product Limited Warranty

Models 664, 664V

For a period of ten (10) years from the date of the purchase of your door, if a door section rusts through due to the paint finish cracking, checking or peeling (losing adhesion), as verified upon inspection by persons authorized by Clopay, we will replace or otherwise restore (at our option) any such defective door sections.

In addition, for a period of one (1) year from the date of your purchase of your door, we will repair or replace (at our option) any door section, parts or hardware that is defective in material or workmanship.

We will pay all labor and materials costs associated with any repair work described above, however, labor costs associated with the removal and reinstallation of any repaired sections and the installation of replacement sections will be your responsibility.

This warranty extends to and benefits only the original purchaser of the door and to normal usage when the door has been installed and maintained in accordance with the manufacturer's instructions.

Our warranty does not cover these items:

WE WILL NOT PAY FOR ANY DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, CAUSED BY OR RESULTING FROM A DEFECTIVE DOOR SECTION, PARTS OR HARDWARE. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

Our warranty shall not extend to or cover deterioration due to rust resulting from damage to the door section finish caused by fire, other accident or casualty, vandalism, radiation, harmful fumes or foreign substances in the atmosphere, or occurring as a result of any physical damage after the door left our factory, or failure to provide reasonable, necessary and proper maintenance. Nor shall our warranty extend to or cover any damages or claims with respect to any products that in any way or degree have been altered, processed, misused or improperly handled or installed.

If your door does not conform to this warranty, notify us in writing at the following address promptly after discovery of the defect: Clopay Building Products Company, 8585 Duke Blvd, Mason OH 45040.

WE MAKE NO OTHER WARRANTIES, REPRESENTATIONS, OR COVENANTS, EXPRESS OR IMPLIED, WITH RESPECT TO THIS PRODUCT, AS TO ANY MATTER WHATSOEVER, EXCEPT FOR ANY "IMPLIED WARRANTY" AS THAT TERM IS DEFINED IN THE MAGNUSON-MOSS WARRANTY-FEDERAL TRADE COMMISSION IMPROVEMENT ACT, SUCH IMPLIED WARRANTIES TO BE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE.

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Date of Purchase _____



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Clopay® Commercial Product Limited Warranty

Models 3150, 3154, 3155

For a period of ten (10) years from the date of the purchase of your door, if a door section rusts through due to the paint finish cracking, checking or peeling (losing adhesion), as verified upon inspection by persons authorized by Clopay, we will replace or otherwise restore (at our option) any such defective door sections.

In addition, for a period of one (1) year from the date of your purchase of your door, we will repair or replace (at our option) any door section, parts or hardware that is defective in material or workmanship.

Further, for a period of five (5) years from the date of your purchase of your door, we will repair or replace (at our option) any door section that delaminates.

We will pay all labor and materials costs associated with any repair work described above, however, labor costs associated with the removal and reinstallation of any repaired sections and the installation of replacement sections will be your responsibility.

This warranty extends to and benefits only the original purchaser of the door and to normal usage when the door has been installed and maintained in accordance with the manufacturer's instructions.

Our warranty does not cover these items:

WE WILL NOT PAY FOR ANY DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, CAUSED BY OR RESULTING FROM A DEFECTIVE DOOR SECTION, PARTS OR HARDWARE. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

Our warranty shall not extend to or cover deterioration due to rust resulting from damage to the door section finish caused by fire, other accident or casualty, vandalism, radiation, harmful fumes or foreign substances in the atmosphere, or occurring as a result of any physical damage after the door left our factory, or failure to provide reasonable, necessary and proper maintenance. Nor shall our warranty extend to or cover any damages or claims with respect to any products that in any way or degree have been altered, processed, misused or improperly handled or installed.

If your door does not conform to this warranty, notify us in writing at the following address promptly after discovery of the defect: Clopay Building Products Company, 8585 Duke Blvd, Mason OH 45040.

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Door Model _____

Installation Company _____

Address _____

City _____ State _____ Zip _____

Date of Purchase _____



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Clopay[®] Commercial Product Limited Warranty

Models 3200, 3211, 3213, 3220, 3300

For a period of ten (10) years from the date of the purchase of your door, if a door section rusts through due to the paint finish cracking, checking or peeling (losing adhesion), as verified upon inspection by persons authorized by Clopay, we will replace or otherwise restore (at our option) any such defective door sections.

In addition, for a period of one (1) year from the date of your purchase of your door, we will repair or replace (at our option) any door section, parts or hardware that is defective in material or workmanship.

Further, for a period of five (5) years from the date of your purchase of your door, we will repair or replace (at our option) any door section that delaminates.

We will pay all labor and materials costs associated with any repair work described above, however, labor costs associated with the removal and reinstallation of any repaired sections and the installation of replacement sections will be your responsibility.

This warranty extends to and benefits only the original purchaser of the door and to normal usage when the door has been installed and maintained in accordance with the manufacturer's instructions.

Our warranty does not cover these items:

WE WILL NOT PAY FOR ANY DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, CAUSED BY OR RESULTING FROM A DEFECTIVE DOOR SECTION, PARTS OR HARDWARE. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

Our warranty shall not extend to or cover deterioration due to rust resulting from damage to the door section finish caused by fire, other accident or casualty, vandalism, radiation, harmful fumes or foreign substances in the atmosphere, or occurring as a result of any physical damage after the door left our factory, or failure to provide reasonable, necessary and proper maintenance. Nor shall our warranty extend to or cover any damages or claims with respect to any products that in any way or degree have been altered, processed, misused or improperly handled or installed.

If your door does not conform to this warranty, notify us in writing at the following address promptly after discovery of the defect: Clopay Building Products Company, 8585 Duke Blvd, Mason OH 45040.

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Door Model _____

Installation Company _____

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City _____ State _____ Zip _____

Date of Purchase _____



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Clopay® Commercial Product Limited Warranty

Models 3715, 3717, 3718, 3720, 3722

For a period of ten (10) years from the date of the purchase of your door, if a door section rusts through due to the paint finish cracking, checking or peeling (losing adhesion), as verified upon inspection by persons authorized by Clopay, we will replace or otherwise restore (at our option) any such defective door sections.

In addition, for a period of one (1) year from the date of your purchase of your door, we will repair or replace (at our option) any door section, parts or hardware that is defective in material or workmanship.

Further, for a period of ten (10) years from the date of your purchase of your door, we will repair or replace (at our option) any door section that delaminates.

We will pay all labor and materials costs associated with any repair work described above, however, labor costs associated with the removal and reinstallation of any repaired sections and the installation of replacement sections will be your responsibility.

This warranty extends to and benefits only the original purchaser of the door and to normal usage when the door has been installed and maintained in accordance with the manufacturer's instructions.

Our warranty does not cover these items:

WE WILL NOT PAY FOR ANY DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, CAUSED BY OR RESULTING FROM A DEFECTIVE DOOR SECTION, PARTS OR HARDWARE. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

Our warranty shall not extend to or cover deterioration due to rust resulting from damage to the door section finish caused by fire, other accident or casualty, vandalism, radiation, harmful fumes or foreign substances in the atmosphere, or occurring as a result of any physical damage after the door left our factory, or failure to provide reasonable, necessary and proper maintenance. Nor shall our warranty extend to or cover any damages or claims with respect to any products that in any way or degree have been altered, processed, misused or improperly handled or installed.

If your door does not conform to this warranty, notify us in writing at the following address promptly after discovery of the defect: Clopay Building Products Company, 8585 Duke Blvd, Mason OH 45040.

WE MAKE NO OTHER WARRANTIES, REPRESENTATIONS, OR COVENANTS, EXPRESS OR IMPLIED, WITH RESPECT TO THIS PRODUCT, AS TO ANY MATTER WHATSOEVER, EXCEPT FOR ANY "IMPLIED WARRANTY" AS THAT TERM IS DEFINED IN THE MAGNUSON-MOSS WARRANTY-FEDERAL TRADE COMMISSION IMPROVEMENT ACT, SUCH IMPLIED WARRANTIES TO BE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE.

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Door Model _____

Installation Company _____

Address _____

City _____ State _____ Zip _____

Date of Purchase _____



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Clopay® Commercial Product Limited Warranty

Models 902, 903

For a period of five (5) years from the date of the purchase of your door, Clopay warrants the sections of the models 902 and 903 against paint finish cracking, checking or peeling (losing adhesion), as verified upon inspection by persons authorized by Clopay, we will replace or otherwise restore (at our option) any such defective door sections.

In addition, for a period of one (1) year from the date of your purchase of your door, we will repair or replace (at our option) any door section, parts or hardware that is defective in material or workmanship.

We will pay all labor and materials costs associated with any repair work described above, however, labor costs associated with the removal and reinstallation of any repaired sections and the installation of replacement sections will be your responsibility.

This warranty extends to and benefits only the original purchaser of the door and to normal usage when the door has been installed and maintained in accordance with the manufacturer's instructions.

Our warranty does not cover these items:

WE WILL NOT PAY FOR ANY DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, CAUSED BY OR RESULTING FROM A DEFECTIVE DOOR SECTION, PARTS OR HARDWARE. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

Our warranty shall not extend to or cover deterioration due to rust resulting from damage to the door section finish caused by fire, other accident or casualty, vandalism, radiation, harmful fumes or foreign substances in the atmosphere, or occurring as a result of any physical damage after the door left our factory, or failure to provide reasonable, necessary and proper maintenance. Nor shall our warranty extend to or cover any damages or claims with respect to any products that in any way or degree have been altered, processed, misused or improperly handled or installed.

If your door does not conform to this warranty, notify us in writing at the following address promptly after discovery of the defect: Clopay Building Products Company, 8585 Duke Blvd, Mason OH 45040.

WE MAKE NO OTHER WARRANTIES, REPRESENTATIONS, OR COVENANTS, EXPRESS OR IMPLIED, WITH RESPECT TO THIS PRODUCT, AS TO ANY MATTER WHATSOEVER, EXCEPT FOR ANY "IMPLIED WARRANTY" AS THAT TERM IS DEFINED IN THE MAGNUSON-MOSS WARRANTY-FEDERAL TRADE COMMISSION IMPROVEMENT ACT, SUCH IMPLIED WARRANTIES TO BE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

KEEP THIS DOCUMENT FOR YOUR RECORDS – DO NOT REMIT

Door Model _____

Installation Company _____

Address _____

City _____ State _____ Zip _____

Date of Purchase _____



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Clopay® Commercial Product Limited Warranty

Model 950

For a period of one (1) year from the date of the purchase of your door, we will repair or replace (at our option) any door section, parts or hardware that is defective in material or workmanship.

We will pay all labor and materials costs associated with any repair work described above, however, labor costs associated with the removal and reinstallation of any repaired sections and the installation of replacement sections will be your responsibility.

This warranty extends to and benefits only the original purchaser of the door and to normal usage when the door has been installed and maintained in accordance with the manufacturer's instructions.

Our warranty does not cover these items:

WE WILL NOT PAY FOR ANY DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, CAUSED BY OR RESULTING FROM A DEFECTIVE DOOR SECTION, PARTS OR HARDWARE. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

Our warranty shall not extend to or cover deterioration due to rust resulting from damage to the door section finish caused by fire, other accident or casualty, vandalism, radiation, harmful fumes or foreign substances in the atmosphere, or occurring as a result of any physical damage after the door left our factory, or failure to provide reasonable, necessary and proper maintenance. Nor shall our warranty extend to or cover any damages or claims with respect to any products that in any way or degree have been altered, processed, misused or improperly handled or installed.

If your door does not conform to this warranty, notify us in writing at the following address promptly after discovery of the defect: Clopay Building Products Company, 8585 Duke Blvd, Mason OH 45040.

WE MAKE NO OTHER WARRANTIES, REPRESENTATIONS, OR COVENANTS, EXPRESS OR IMPLIED, WITH RESPECT TO THIS PRODUCT, AS TO ANY MATTER WHATSOEVER, EXCEPT FOR ANY "IMPLIED WARRANTY" AS THAT TERM IS DEFINED IN THE MAGNUSON-MOSS WARRANTY-FEDERAL TRADE COMMISSION IMPROVEMENT ACT, SUCH IMPLIED WARRANTIES TO BE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE.

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KEEP THIS DOCUMENT FOR YOUR RECORDS – DO NOT REMIT

Door Model _____

Installation Company _____

Address _____

City _____ State _____ Zip _____

Date of Purchase _____



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Models 811, 812

For a period of one (1) year from the date of the purchase of your door, we will repair or replace (at our option) any door section, parts or hardware that is defective in material or workmanship.

We will pay all labor and materials costs associated with any repair work described above, however, labor costs associated with the removal and reinstallation of any repaired sections and the installation of replacement sections will be your responsibility.

This warranty extends to and benefits only the original purchaser of the door and to normal usage when the door has been installed and maintained in accordance with the manufacturer's instructions.

Our warranty does not cover these items:

WE WILL NOT PAY FOR ANY DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, CAUSED BY OR RESULTING FROM A DEFECTIVE DOOR SECTION, PARTS OR HARDWARE. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

Our warranty shall not extend to or cover deterioration due to rust resulting from damage to the door section finish caused by fire, other accident or casualty, vandalism, radiation, harmful fumes or foreign substances in the atmosphere, or occurring as a result of any physical damage after the door left our factory, or failure to provide reasonable, necessary and proper maintenance. Nor shall our warranty extend to or cover any damages or claims with respect to any products that in any way or degree have been altered, processed, misused or improperly handled or installed.

If your door does not conform to this warranty, notify us in writing at the following address promptly after discovery of the defect: Clopay Building Products Company, 8585 Duke Blvd, Mason OH 45040.

WE MAKE NO OTHER WARRANTIES, REPRESENTATIONS, OR COVENANTS, EXPRESS OR IMPLIED, WITH RESPECT TO THIS PRODUCT, AS TO ANY MATTER WHATSOEVER, EXCEPT FOR ANY "IMPLIED WARRANTY" AS THAT TERM IS DEFINED IN THE MAGNUSON-MOSS WARRANTY-FEDERAL TRADE COMMISSION IMPROVEMENT ACT, SUCH IMPLIED WARRANTIES TO BE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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Door Model _____

Installation Company _____

Address _____

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Date of Purchase _____



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Models DS100, DS140, DS200

For a period of one (1) year from the date of the purchase of your dock seal and/or dock shelter, we will repair or replace (at our option) any seal or shelter, parts or hardware that is defective in material or workmanship.

We will pay all labor and materials costs associated with any repair work described above, however, labor costs associated with the removal and reinstallation of any repaired seal or shelter and the installation of the replacement seal or shelter will be your responsibility.

This warranty extends to and benefits only the original purchaser of the seal or shelter and to normal usage when the seal or shelter has been installed and maintained in accordance with the manufacturer's instructions.

Our warranty does not cover these items:

WE WILL NOT PAY FOR ANY DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, CAUSED BY OR RESULTING FROM A DEFECTIVE SEAL OR SHELTER, PARTS OR HARDWARE. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

Our warranty shall not extend to or cover deterioration due to normal wear and tear resulting from damage to the seal or shelter caused by abuse, fire, other accident or casualty, vandalism, radiation, harmful fumes or foreign substances in the atmosphere, or occurring as a result of any physical damage after the seal or shelter left our factory, or failure to provide reasonable, necessary and proper maintenance. Nor shall our warranty extend to or cover any damages or claims with respect to any products that in any way or degree have been altered, processed, misused or improperly handled or installed.

If your dock seal or shelter does not conform to this warranty, notify us in writing at the following address promptly after discovery of the defect: Clopay Building Products Company, 8585 Duke Blvd, Mason OH 45040.

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Sliding Door System – Models 835, 837

For a period of ten (10) years from the date of the purchase of your Sliding Door System, if the frame, hardware, or track rusts through, as verified upon inspection by persons authorized by Clopay, we will replace or otherwise restore (at our option) any such defective door material.

In addition, for a period of ten (10) years from the date of the purchase of your Sliding Door System, we will repair or replace (at our option) any parts or hardware that is defective in material or workmanship.

For a period of one (1) year, we will pay all labor costs associated with any repair work described above, however, labor costs associated with the removal and reinstallation of any cladding and the installation of replacement cladding will be your responsibility.

This warranty extends to and benefits only the original purchaser of the Sliding Door System and to normal usage when the sliding door has been installed and maintained in accordance with the manufacturer's instructions.

Our warranty does not cover these items:

WE WILL NOT PAY FOR ANY DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, CAUSED BY OR RESULTING FROM A DEFECTIVE SLIDING DOOR SYSTEM, PARTS OR HARDWARE. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

Our warranty shall not extend to or cover deterioration due to rust resulting from damage to the Sliding Door System finish caused by fire, other accident or casualty, vandalism, radiation, harmful fumes or foreign substances in the atmosphere, or occurring as a result of any physical damage after the door left our factory, or failure to provide reasonable, necessary and proper maintenance. Nor shall our warranty extend to or cover any damages or claims with respect to any products that in any way or degree have been altered, processed, misused or improperly handled or installed.

If your Sliding Door System does not conform to this warranty, notify us in writing at the following address promptly after discovery of the defect: Clopay Building Products Company, 8585 Duke Blvd, Mason OH 45040.

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This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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Models 150, 155, 160, 162, 165

For a period of ten (10) years from the date of the purchase of your door, if a door curtain rusts through due to the paint finish cracking, checking or peeling (losing adhesion), as verified upon inspection by persons authorized by Clopay, we will replace or otherwise restore (at our option) any such defective door curtains.

In addition, for a period of one (1) year from the date of your purchase of your door, we will repair or replace (at our option) any door curtain, parts or hardware that is defective in material or workmanship.

We will pay all labor and materials costs associated with any repair work described above, however, labor costs associated with the removal and reinstallation of any repaired curtains and the installation of replacement curtains will be your responsibility.

This warranty extends to and benefits only the original purchaser of the door and to normal usage when the door has been installed and maintained in accordance with the manufacturer's instructions.

Our warranty does not cover these items:

WE WILL NOT PAY FOR ANY DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, CAUSED BY OR RESULTING FROM A DEFECTIVE DOOR CURTAIN, PARTS OR HARDWARE. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

Our warranty shall not extend to or cover deterioration due to rust resulting from damage to the door curtain finish caused by fire, other accident or casualty, vandalism, radiation, harmful fumes or foreign substances in the atmosphere, or occurring as a result of any physical damage after the door left our factory, or failure to provide reasonable, necessary and proper maintenance. Nor shall our warranty extend to or cover any damages or claims with respect to any products that in any way or degree have been altered, processed, misused or improperly handled or installed.

If your door does not conform to this warranty, notify us in writing at the following address promptly after discovery of the defect: Clopay Building Products Company, 8585 Duke Blvd, Mason OH 45040.

WE MAKE NO OTHER WARRANTIES, REPRESENTATIONS, OR COVENANTS, EXPRESS OR IMPLIED, WITH RESPECT TO THIS PRODUCT, AS TO ANY MATTER WHATSOEVER, EXCEPT FOR ANY "IMPLIED WARRANTY" AS THAT TERM IS DEFINED IN THE MAGNUSON-MOSS WARRANTY-FEDERAL TRADE COMMISSION IMPROVEMENT ACT, SUCH IMPLIED WARRANTIES TO BE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

KEEP THIS DOCUMENT FOR YOUR RECORDS – DO NOT REMIT

Door Model _____

Installation Company _____

Address _____

City _____ State _____ Zip _____

Date of Purchase _____



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Clopay® Commercial Product Limited Warranty

Models 150C, 156C, 155C, 160C

For a period of forty (40) years from the date of the purchase of your door, the door curtain paint is guaranteed to hold up against cracking, checking, or peeling. In addition, the 19 standard stock colors are also guaranteed not to chalk or fade for twenty-five (25) years. Upon inspection by persons authorized by Clopay, we will replace or otherwise restore (at our option) any such defective door curtain.

In addition, for a period of three (3) years for Model 150C, or one (1) year for Models 156C, 155C and 160C, from the date of your purchase of your door, we will repair or replace (at our option) any door curtain, parts or hardware that is defective in material or workmanship.

We will pay all labor and materials costs associated with any repair work described above, however, labor costs associated with the removal and reinstallation of any repaired curtains and the installation of replacement curtains will be your responsibility.

This warranty extends to and benefits only the original purchaser of the door and to normal usage when the door has been installed and maintained in accordance with the manufacturer's instructions.

Our warranty does not cover these items:

WE WILL NOT PAY FOR ANY DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, CAUSED BY OR RESULTING FROM A DEFECTIVE DOOR CURTAIN, PARTS OR HARDWARE. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

Our warranty shall not extend to or cover deterioration due to rust resulting from damage to the door curtain finish caused by fire, other accident or casualty, vandalism, radiation, harmful fumes or foreign substances in the atmosphere, or occurring as a result of any physical damage after the door left our factory, or failure to provide reasonable, necessary and proper maintenance. Nor shall our warranty extend to or cover any damages or claims with respect to any products that in any way or degree have been altered, processed, misused or improperly handled or installed.

If your door does not conform to this warranty, notify us in writing at the following address promptly after discovery of the defect: Clopay Building Products Company, 8585 Duke Blvd, Mason OH 45040.

WE MAKE NO OTHER WARRANTIES, REPRESENTATIONS, OR COVENANTS, EXPRESS OR IMPLIED, WITH RESPECT TO THIS PRODUCT, AS TO ANY MATTER WHATSOEVER, EXCEPT FOR ANY "IMPLIED WARRANTY" AS THAT TERM IS DEFINED IN THE MAGNUSON-MOSS WARRANTY-FEDERAL TRADE COMMISSION IMPROVEMENT ACT, SUCH IMPLIED WARRANTIES TO BE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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Clopay® Commercial Product Limited Warranty

Models CMD Rolling Steel Service Door

For a period of one (1) year from the date of the purchase of a CMD Series Service Door ("Door"), Clopay Building Products ("Clopay") will repair or replace, at Clopay's option, any Door sub-assembly, parts, or hardware that is defective in material or workmanship. This Limited Warranty extends to, and solely benefits, only the original purchaser ("Purchaser") of the Door.

Clopay shall pay all labor and materials costs associated with any repair work specifically described above. Clopay, shall NOT, however, be responsible for any labor costs associated with the removal and/or reinstallation of any repair, and the installation of any replacement material(s).

Spring wire is specifically warranted against breakage or failure for one (1) year from the date of installation.

THIS LIMITED WARRANTY DOES NOT COVER THESE ITEMS:

ANY DAMAGES, INCLUDING INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, CAUSED BY, OR RESULTING FROM, A DEFECTIVE DOOR SUB-ASSEMBLY, PARTS, OR HARDWARE. (As some states do not permit the exclusion of incidental or consequential damages, this limitation may not apply to you.)

Any deterioration caused by rust (or rust-through) resulting from damage to the Door curtain or other components.

Any other damage or deterioration (i) caused by normal wear and tear, operation, heat, fire, other accident, casualty, vandalism, radiation, harmful fumes, foreign substances in the atmosphere, or (ii) occurring as a result of any physical damage after the Door left the factory, or (iii) Purchaser's failure to provide reasonable, necessary, and proper maintenance.

Any damages or claims with respect to any Door or components that in any way or degree have been altered, processed, misused, or improperly handled or installed.

Any finish degradation due to normal operation, marking, scratching, rubbing damage, or other conditions. This is considered wear normal to the product type and is not covered by this Limited Warranty.

Any damage to, or degradation of, insulation, weather-stripping, glazing, or other components.

Any electric operators and/or other accessories that may have been purchased in conjunction with the Door. Refer to the operator manufacturer for details.

Any paint film integrity issues, chalking, or fading. This type of damage may be covered under a separate warranty by the color coating manufacturer. Refer to the Clopay Rolling Steel Door Paint Warranty for details.

If your Door does not conform to this Limited Warranty, please notify us in writing at the following address promptly after discovery of the defect: Clopay Building Products Company, 8585 Duke Blvd, Mason, OH 45040.

CLOPAY MAKES NO OTHER WARRANTIES, REPRESENTATIONS, OR COVENANTS, EXPRESSED OR IMPLIED, WITH RESPECT TO THIS PRODUCT, AS TO ANY MATTER WHATSOEVER, EXCEPT FOR ANY "IMPLIED WARRANTY" AS THAT TERM IS DEFINED IN THE MAGNUSON MOSS WARRANTY-FEDERAL TRADE COMMISSION IMPROVEMENTS ACT (15 U.S.C. §§ 2301-2312), SUCH IMPLIED WARRANTIES TO BE LIMITED IN DURATION TO A PERIOD OF ONE (1) YEAR FROM THE DATE OF ORIGINAL PURCHASE.

MAXIMUM LIABILITY: In no event shall Clopay's liability for any damages to Purchaser, regardless of the form of action, whether based on contract, tort, negligence, strict liability, products liability, or otherwise, ever exceed the amount of the original purchase price actually paid by Purchaser to Clopay for the Door on which the claim is based.

Please note that this Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



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Door Model _____

Installation Company _____

Address _____

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Date of Purchase _____

Clopay[®] Commercial Product Limited Warranty

Models CSD, CID, CFD Rolling Steel Service Doors

For a period of three (3) years from the date of the purchase of a CSD or CID Series Service Door ("Door"), Clopay Building Products ("Clopay") will repair or replace, at Clopay's option, any Door sub-assembly, parts, or hardware that is defective in material or workmanship. This Limited Warranty extends to, and solely benefits, only the original purchaser ("Purchaser") of the Door.

Clopay shall pay all labor and materials costs associated with any repair work specifically described above. Clopay, shall NOT, however, be responsible for any labor costs associated with the removal and/or reinstallation of any repair, and the installation of any replacement material(s).

Spring wire is specifically warranted against breakage or failure for 20,000 cycles from the date of installation. A cycle is defined as the door traveling to the completely open position and returning to a fully closed position.

Our warranty does not cover these items:

WE WILL NOT PAY FOR ANY DAMAGES, INCLUDING INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, CAUSED BY, OR RESULTING FROM, A DEFECTIVE DOOR SUB-ASSEMBLY, PARTS, OR HARDWARE. Some states do not allow the exclusion of incidental or consequential damages, so this limitation may not apply to you.

Any deterioration caused by rust (or rust-through) resulting from damage to the Door curtain or other components.

Any other damage or deterioration (i) caused by normal wear and tear, operation, heat, fire, other accident, casualty, vandalism, radiation, harmful fumes, foreign substances in the atmosphere, or (ii) occurring as a result of any physical damage after the Door left the factory, or (iii) Purchaser's failure to provide reasonable, necessary, and proper maintenance.

Any damages or claims with respect to any Door or components that in any way or degree have been altered, processed, misused, or improperly handled or installed.

Any finish degradation due to normal operation, marking, scratching, rubbing damage, or other conditions. This is considered wear normal to the product type and is not covered by this Limited Warranty.

Any damage to, or degradation of, insulation, weather-stripping, glazing, or other components.

Any electric operators and/or other accessories that may have been purchased in conjunction with the Door. Refer to the operator manufacturer for details.

Any paint film integrity issues, chalking, or fading. This type of damage may be covered under a separate warranty by the color coating manufacturer. Refer to the Clopay Rolling Steel Door Paint Warranty for details.

If your Door does not conform to this Limited Warranty, please notify us in writing at the following address promptly after discovery of the defect: Clopay Building Products Company, 8585 Duke Blvd, Mason, OH 45040.

CLOPAY MAKES NO OTHER WARRANTIES, REPRESENTATIONS, OR COVENANTS, EXPRESSED OR IMPLIED, WITH RESPECT TO THIS PRODUCT, AS TO ANY MATTER WHATSOEVER, EXCEPT FOR ANY "IMPLIED WARRANTY" AS THAT TERM IS DEFINED IN THE MAGNUSON MOSS WARRANTY-FEDERAL TRADE COMMISSION IMPROVEMENTS ACT (15 U.S.C. §§ 2301-2312), SUCH IMPLIED WARRANTIES TO BE LIMITED IN DURATION TO A PERIOD OF ONE (1) YEAR FROM THE DATE OF ORIGINAL PURCHASE.

MAXIMUM LIABILITY: In no event shall Clopay's liability for any damages to Purchaser, regardless of the form of action, whether based on contract, tort, negligence, strict liability, products liability, or otherwise, ever exceed the amount of the original purchase price actually paid by Purchaser to Clopay for the Door on which the claim is based.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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Date of Purchase _____



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Clopay[®] Rolling Steel Door Paint Warranty

25 Year Rolling Steel Limited Warranty for Beckrypol Polyester Coating System

Clopay's Rolling Steel doors come standard in a choice of five colors: bronze, grey, white, tan and orange. Each standard color is a two-part baked on system that has been formulated to withstand the most stringent conditions. Our standard paint finish has a 25 year film integrity warranty, guaranteed to hold up against peeling, cracking, blistering, flaking, splitting and delaminating. These colors are also warranted to not fade or change color for a period of 25 years.

Subject to all the provisions of this Warranty, Clopay warrants to the Customer, and to no other person or entity, that the Product will be free from defects in material and workmanship and will not:

1. peel, crack, blister, flake, split or delaminate (except for such crazing or slight cracking as may occur on tightly roll-formed edges, brake bends, or embossing at the time of forming pre-painted sheet and is accepted as standard and will not constitute a basis for a complaint under this limited warranty) for a period of twenty (25) years from the date of application of purchase*;
2. fade or change color in excess of five (5) delta E Hunter units when applied on Vertical Exposure (on clean surfaces after removing dirt, other deposits and chalk per ASTM D 3984) as measured by Hunter Colorimeter D-25 or equivalent calculated in accordance with NCCA Bulletin I-1 (Reference ASTM D1482-57-T) and NCCA Prismatic Color Difference Booklet, Paragraph 3, Page 1, and will not chalk more than eight (8) units, ASTM D 4214-89 Method A, for a period of ten (10) years from date of application.
3. fade or change in color in excess of seven (7) delta E Hunter units when applied on Non-Vertical Exposure (on clean surfaces after removing dirt, other deposits and chalk per ASTM D 3984) as measured by Hunter Colorimeter D-25 or equivalent calculated in accordance with NCCA Bulletin 1-1 (reference ASTM D1482-57-T) and NCCA Prismatic Color Difference Booklet, Paragraph 3, Page 1, and will not chalk more than six (6) units, ASTM D 4214-89, Method A, for twenty-five (25) years from date of application.

Peeling, cracking, blistering, flaking, splitting or delaminating must be visible without the use of instrumentation in order for the warranty with respect thereto to be invoked. Rust is covered only if the film integrity is intact; rust as a result of scratched surfaces will not be covered.

Color change shall be measured on the exposed painted surface that has been cleaned of surface soils and chalk, and the corresponding values measured on the original unexposed painted surface. It is understood that fading or color changes may not be uniform if the surfaces are not equally exposed to the sun and elements; *provided, however*, that such fading or color changes shall nevertheless not exceed the limits for fading or color changes set out above.

**DASMA #274 states that "a common occurrence with rolling steel door products, under normal usage of such products, is the wearing away of the painted surface of the curtain. This condition occurs as the result of the curtain repeatedly coiling upon itself, and then repeatedly uncoiling, upon the opening and closing of a rolling steel door". Therefore, normal wear and tear from metal-to-metal contact is not covered under the Clopay Building Products paint warranty.*

In the event of a complaint, Clopay and its vendor shall be given permission to access the product pertaining to the coil coating in question to determine the exact cause of failure. ASTM and NCCA testing procedures will be used.

Should the coil coating fail to comply with the limited warranty, Clopay shall transfer the agreed upon liability for compliance to our paint vendor, who at their option, will pay for labor and material reasonably necessary to repaint, repair or replace the building part showing the failure. However, in order for the warranty to be in effect, you, the customer, must notify Clopay Building Products in writing of the failure within thirty (30) days of the discovery of such problem and provide proof of purchase. Should the coil coating vendor repaint, normal painting practice or other suitable alternatives will be used. This warranty applies to the part repainted, repaired or replaced by Clopay's coating vendor, but only for the unexpired portion of the warranty period applicable to the original part.

This limited warranty does not apply to circumstances which we do not control, including:

- fire or other casualty or physical damage;
- unusual harmful fumes or foreign substances in the atmosphere, standing water or direct salt spray; mishandled products, e.g., any product which has been abused, altered, modified, used in a matter not originally intended, or stored contrary to Clopay instructions, including:
 - damage to the product caused by condensation attributable to improper packaging, handling, shipping, processing, and/or installation;
 - damage due to failure of the substrate.

This warranty, extended by Clopay, is backed completely and based solely on the warranty extended to Clopay Building Products by its coil coating vendor. Clopay makes no other obligations. No warranty or guarantee is expressed or implied. Fitness and merchantability are excluded. Neither we, nor our vendor, have any other liability with respect to the coil coatings, whether based on warranty, negligence or other legal theory. We have no liability for consequential damages. This is the complete warranty. It sets out all Clopay Building Product's obligations and Clopay's vendor's obligations regarding the coil coatings.

If your door does not conform to this warranty, notify us in writing at the following address promptly after discovery of the defect: Clopay Building Products Company, 8585 Duke Blvd, Mason OH 45040.



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